## RMG

Royal Clarence Yard and Marina AGM

## RMG Team

- Toby Felton Property Manager
- Aimee-Leigh Cannon Property Manager
- Mark Beeston Site Caretaker
- Angie Cleaner
- Jamie Cleaner
- Anthony Cleaner

### Working with the Residents Association

- Monthly meetings
- Communicate
- Discuss large spend items
- Keep resident issues in hand
- Resolve any ongoing issues
- Keep a clear and transparent relationship with all.

### RMG Responsibilities

- Managing the lease covenants
  Maintenance of:-
- Communal areas (internal and external)
- All roads and pathways
- All grounds and planting/trees
- Roof work
- Water billing
- Any Landlord fittings
- All communal equipment

### RMG do not manage:-

- Anything that is demised
- Inside your property (except certain insurance claims)
- Crime related activity
- Developer snagging inside apartments
- Neighbourly disputes
- Housing Association tenants

## How To Get In Touch

## royalclarence@rmguk.com

Please email us, your email will automatically be logged and action must be taken. Both Aimee and Toby monitor this and they will revert back to you at their earliest convenience.

#### The Past Year

- All contracts across site have been re-tendered to ensure they are good value for money.
- Full external decoration of Estate Assets; The Engine House, Central Bin and Bike Store
- New tree maintenance contract put in place to ensure regular care of all trees.
- Full bicycle clearance across site.
- Carpet cleaning machine purchase and being used around site.
- Upgrade lighting to LED

#### Plans For The Next 12 Months

- More external decorations across many parts of site
- New parking plan rollout
- Reinstate Flagstaff Green pond to its former glory
- Tree replacements to fulfil outstanding TPO requirements
- Restore and repaint railings along Weevil Lane
- Refurbish Marina decking
- Surface water pumps

# Any Questions?